



## Terms and Condition for External Providers

**When the Purchase Order issued by Xpert Aero Technologies (XAT) is accepted, the External Provider (Supplier) will:**

1. Ensure to provide the product, processes and services comply with all the requirements specified in the Purchase.
2. Contact XAT for the clarification of PO requirements, and any issue related to quality and or PO delivery date.....
3. Accept the verification and or validation activities that XAT or its customer, intends to perform at the supplier's premises when requested by purchase order.
4. Perform design and development control when requested by the purchase order.
5. Apply the statistical techniques for process control and product acceptance.
6. When applicable understand the need to:
  - Implement a quality management system, such as but not limited to implementation of quality management system in accordance with AS9100, ISO9001; ISO9120; ISO 17025, NADCAP accreditations, prime customer approval.....
  - Use customer-designated or approved external providers, including process sources (e.g., prime customer approved special processes and raw material, hardware manufacture).
  - Prevent the use of counterfeit parts, take steps to predict and prevent the introduction of counterfeit parts into the supply chain and inform XAT of any alleged occurrence of counterfeit products.
  - Notify XAT when any nonconforming processes, products, or services, and obtain approval for their disposition before shipping; when the processes, products or services delivered and observed does not meet the requirements, supplier shall notify XAT as soon as possible (Not more than 5 working days) by email or phone call. Credit return may apply to the nonconformity based on the agreement with the supplier.
  - Notify XAT changes of the processes, products, or services, include changes of their suppliers or location of manufacture.
  - Notify XAT the changes of their quality management system and or the key quality person, the change of top management.



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- Flow down applicable requirements including applicable statutory and regulatory requirements, prime customer requirements.
- Will not subcontract the processes, products, or services without prior authorization by XAT.
- Provide test samples for design approval, inspection/verification, investigation, or auditing when requested by XAT.
- Retain documented information (all operation and inspection documentation) for minimum of 10 years.

### 7. Right of Entry.

Supplier agrees to grant access by our organization, our customers, and regulatory authorities to the applicable areas of supplier facilities, at any level of the supply chain involved, and to all documented information.

### 8. Ensuring that persons involved with the processing of provided the processes, products and services are aware of:

their contribution to product or service conformity.

their contribution to product safety.

the importance of ethical behavior.

### 9. Product with limited shelf life.

All shelf-life controlled products shall be supplied with the minimum of 75% of shelf life remaining.

### 10. Counterfeit Parts Avoidance and Substitution Control

Supplier will not provide an unauthorized copy, imitation, substitute, or modified part. (e.g., material, part, component), which is knowingly misrepresented as a specified genuine part of an original or authorized manufacturer.

### 11. Confidentiality

Supplier shall keep confidential all information, drawings, specifications, technical information supplied by XAT.

### 12. Packing

Supplier must package products in such a way that they are protected from physical damage and the environment during transportation.